

Help us build it



Help us keep it!

Lochfield Park
Housing Association

SUMMER



A.G.M

Annual General Meeting
Lochfield Park Office

Thursday 15th September 2022 at 7pm

All Members Welcome!

Members who attend will be entered into FREE prize draws!

Equalities Monitoring Survey

Lochfield Park Housing Association is committed to ensuring that it delivers services and support to those living in our community.

To help us meet both our legal obligation and our aim of providing an inclusive and effective services for all our tenants we are asking you to complete the enclosed Equalities Monitoring Survey. This survey is completely anonymous and all responses will be stored in accordance with the Data Protection Act.

Included in the survey is more information on the type of data we are collecting, why we are collecting it and how we will use and store it. We would really appreciate if you would return your completed survey to the office, or if you would prefer you can request a survey over the phone or online.

Thank you in advance for your continued support.

Please note that the office will be closed for September Weekend

Friday 23rd September & Monday 26th September 2022

Staff Update



After many years of valued service to Lochfield Park, Allan Docherty set off on his well-earned retirement in July. Allan was a trusted, well-liked and respected colleague and his expertise in many areas will be missed.

However, as one door closes another opens and we are pleased to welcome our new Senior Maintenance Officer, David Shaw to Lochfield Park.



David comes well qualified and has worked in the Housing Association Maintenance Sector for over 15 years. David has only been in post for a short time, however he is looking forward to getting to know our tenants and engaging with them to continue the high level of service provided by the Association.

Development Update

Phase 10 Abbeycraig Road

We expect the development to be complete by the end of October depending on the usual factors such as weather, labour and materials availability. Feedback



from new tenants moving in has been very positive with almost all expressing their satisfaction with the size, design and quality of finish to their new home.

It is always one of the most enjoyable aspects of the Housing Job to give someone the keys to their new home and it makes all the hard work worthwhile.

Phase 11 Abbeygreen Street

This relatively small development of 15 homes is moving along nicely and although running slightly behind schedule we are aiming for the first properties to be available at the end of November.

These properties are very similar to the Abbeycraig Road types as they are designed by Grant Murray Architects who are also the lead consultants on Phase 10.

We are once again very pleased by the high quality design, space standards and finish of the development.

Electrical Safety Inspections

As your landlord, we must carry out an electrical safety inspection every 5 years. This is to ensure the electrical installations in the property are safe to use and meet current standards. A programme for these checks to be carried out is underway. If your property is included you will be contacted to arrange an appointment for the electrician to visit. We appreciate your co-operation in allowing us access to your home to have this safety check carried out.

Tenant Incentive Scheme

Lochfield Park believes in rewarding good tenants.

Our Tenant Incentive Scheme is drawn 3 times each year. To qualify you must have adhered to the conditions of your tenancy & have a clear rent account or have been maintaining an arrangement for a period of three months or more.

All winners will receive £30 Morrison's Vouchers.

WINNERS!

Alison Shreenan

Daniel Scanlan

Mr & Mrs Kurowski

Garden Competition

Every Summer brings our Annual Garden Competition. Our staff have been out and about taking pictures of gardens in the area. Prizes are awarded for:

Best Garden Best Runner Up

**Best Tenement Garden Most Improved Garden
& Commended Garden**

Nominations can be given to any member of staff at the Associations office by calling 0141 771 2228 or emailed to info@lochfield.co.uk



Close Cleaning

The Association introduced a close cleaning service in April provided by Caledonian Maintenance. This service is running well and has significantly improved the common close areas.

Caledonian Maintenance have also completed some power washing at the Pocket Park and various locations throughout the estate. These works are helping to improve the overall appearance of the area.

Annual Gas Servicing

Help us keep you & your neighbours safe.

Every year around 30 people in the UK are killed from carbon monoxide (CO) poisoning caused by gas appliances which have not been serviced.

As your landlord we have a legal requirement to have the gas appliances in your home serviced every year. Our contractor, City Building will visit your home to carry out this service.

We appreciate your co-operation in allowing us access to your home and will give 12 weeks notice.

If you don't allow access to your home, we may need to force access to do the service which is rechargeable.

If your gas safety check is due please call 0800 595 595 to arrange a suitable time.

Paying Your Rent

Your rent is due before the 28th of each month, in advance. For example your rent for the month of August should be paid by the 28th of July.

Lochfield Park relies on rent payments to maintain the level of service we provide, it is therefore essential that you pay your rent on time.

We offer easy and convenient ways to pay rent:

- Any PayPoint or Payzone outlet
- At the Post Office
- Online at www.allpay.net
- In office payments
- Telephone payments by calling the office on 0141 771 2228
- Standing Order
- Direct Debit



Keep your details up to date

Having your current contact details allows the Association to keep tenants up to date and informed on what we are doing. It also provides a quick and easy service.

Please ensure we have your most up to date contact number.

Name: _____

Address: _____

Contact Number: _____

OUT OF HOURS NUMBER—EMERGENCY ONLY

In the event of an emergency only, please contact our out of hours contractor City Building on 0800 595 595.

Contacting Us

Lochfield Park Housing Association, 37 Drumlanrig Avenue,
Glasgow, G34 0JF

Telephone: 0141 771 2228

Email: info@lochfield.co.uk

Web: www.lochfield.co.uk

Twitter: @LochfieldParkHA

Facebook: @LochfieldParkHousingAssociation

Don't forget to follow us on facebook and twitter!!

We are always looking for ways to improve services to our tenants, if we have missed anything that you would like to see in your newsletters, do not hesitate to contact the office.