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### Will I have to pay for an adaption?

If you rent your home the full cost of the adaption is met by the association / DRS. If you are an owner-occupier you may be entitled to a grant from the City council.

### What if I would prefer to move to a more suitable property?

You can apply for an internal transfer within Lochfield Park rather than have your current home adapted. However, we cannot guarantee when a suitable property will be available for you to move to.

### Who will be responsible for Maintaining or Repairing the adaption?

Lochfield Park will maintain and repair your permanent adaption. If the Social Work Department provided a temporary adaption you must contact them.

### Will my rent increase to pay for the adaption?

We will not change your rent to pay for the installation or maintenance of the adaption.

### What if I am in a house which is adapted and I want to move?

If your adaption was a temporary adaption provided by Social Work Department you should contact them to advise of when and where you are moving. If it is a permanent adaption by Lochfield Park we cannot guarantee that we will be able to fund similar adaption at another property.

### Who do I contact at Lochfield Park for further information?

In the first instance please contact Housing Management Staff.

**Lochfield Park Housing Association Ltd.**



37 Drumlanrig Avenue  
Easterhouse  
Glasgow  
G34 0JF

Phone: 0141-771-2228

Fax: 0141-773-0015

E-mail: [info@lochfield.co.uk](mailto:info@lochfield.co.uk)

web: [www.lochfield.co.uk](http://www.lochfield.co.uk)

Emergency No: 0141 771 2228

Gas Central Heating No: 0141 771 2228

Help us build it



Help us keep it!

**Lochfield Park**  
Housing Association



## Adapting Your Home To Meet Your Needs

	OFFICE OPENING HOURS	
	MORNING	AFTERNOON
<b>Monday</b>	9.00am - 12.30pm	1.30pm - 4.30pm
<b>Tuesday</b>	9.00am - 12.30pm	1.30pm - 4.30pm
<b>Wednesday</b>	CLOSED	1.00pm - 4.30pm
<b>Thursday</b>	9.00am - 12.30pm	1.30pm - 4.30pm
<b>Friday</b>	9.00am - 12.30pm	1.00pm - 4.00pm

Registered under the Co-operative and Community Benefit Societies Act 2014

Registered with the Financial Conduct Authority No 2444R(S) and a

Registered Property Factor No PF000221

The Scottish Housing Regulator Reg No HAC268

Scottish Charity No SC037694

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**This leaflet can be translated, on request into other community languages.**

**For people with visual impairment, large print or Braille versions can also be provided.**

## **What is a Medical Adaptation?**

Medical Adaptations are for people who are having difficulty with an activity in their daily home life (such as having a bath or using the stairs).

An adaptation can be either permanent / temporary. This leaflet is mainly concerned with permanent adaptations to your home.

Permanent adaptations are defined as permanent fittings, which make a house and / or access to it, suitable for people with a disability and which enables people to live independently at home. Lochfield Park may carry out a permanent adaptation to your home with funding from DRS (Development & Regeneration Services)

A temporary adaptation is defined as an adaptation which is removable or can be reused when no longer required (e.g. an internal chair lift or fitting a grab rail next to a bath). These are funded by Glasgow City Council Social Work Department. If you would like more information regarding temporary adaptations please contact your nearest Social Work Office ( see below).

## **Who Decides What Adaptation is Needed?**

We may receive a request from the Occupational Therapist (OT) for an adaptation on behalf of our tenants or a member of their household or we may ask the OT to visit you to carry out an assessment after you have approached us for help. An OT has particular skills for identifying your needs, and finding solutions to make life easier for you.

**How are Requests Prioritised?** The Occupational Therapist will assess an individual's requirement either from, a request made by you if you or someone living with you requires an adaptation, or from an agency (including Lochfield Park ) on your behalf.

The OT will assess you accordingly to one of the following Priority categories:

### **Priority 1: The Tenant or household member is at immediate risk of injury.**

The tenant or household member is unable to carry out essential daily activities with or without carer. For example:

A high probability of tenant or household member requiring admission to care or hospital if service is not available e.g. no facilities to enable access to the toilet.

A tenant or household member being unable to be discharged from hospital without the adaptation being carried out.

### **Priority 2: The Tenant or household member is imminently at risk of injury.**

Tenant or household member has difficulty in carrying out essential daily activities, and has no regular support. For example:

The adaptation is required to prevent deterioration in health e.g. the bathroom can be accessed only with assistance.

### **Priority 3: The safety and well being of Tenant or household member is potentially at risk in normal daily activities.**

The Tenant or household member has difficulty in carrying out essential daily activities, but has suitable support available. For example

The adaptation is required to promote independence of disabled /elderly person.

The adaptation is required to prevent the need for more costly alternatives e.g. ramped access for occasional/social use.

## **How long will I have to wait?**

This will vary depending on the availability of funding. You will initially be placed on a waiting list according to your OT assessment (Priority) as noted above.

As Lochfield Park depend on GCC providing funding for adaptations we are sorry we are not able to provide any guarantee as to when your adaptation will be done.

Please do not let this put you off applying for any adaptations – it is better to be on the waiting list so we can be up-to-date with who needs work done in their homes and also make the case for extra funding to meet demand.

## **Will Lochfield Park Adapt Properties above ground level.**

Generally, no. Lochfield Park's preference is to adapt properties which have ground level access, however in some instances we may carry out adaptations to flatted properties if appropriate.

## **What if the Adaptation is required for a member of my household rather than for myself the tenant?**

An adaptation can be carried out for any permanent member of a household.

## **What if I don't agree with the OT Assessment?**

In the first instance contact the OT who carried out the assessment. If you are still not satisfied please contact Social Work Department for a copy of their Complaints Procedure.